

## FREQUENTLY REQUESTED PHONE NUMBERS and WEBSITES

revised 7/2017

AETNA MEDICARE ADVANTAGE (medical, mental health, hearing aids, durable medical equipment)	1-800-663-0885	<a href="http://www.aetnamedicare.com">www.aetnamedicare.com</a>
AUDIONET (hearing aid benefit) (Blue Cross members effective 3/1/16 --- Aetna MA members effective 1/1/2018)	1-800-400-2619	<a href="http://www.audionetamerica.com">www.audionetamerica.com</a>
BENEFITS OFFICE – UAW LOCAL 211 HALL Plant Benefits Office -	419-784-5399 (Wed-Thurs-Fri only) 419-784-7750 or 419-784-7285	
BLUE CROSS BLUE SHIELD ** online search for a participating provider @	1-800-810-2583	<a href="http://www.bcbscm.com">www.bcbscm.com</a> (view EOBs/ personal info) <a href="http://www.provider.bcbs.com">www.provider.bcbs.com</a>
DAVIS VISION	1-888-234-5164	<a href="http://www.davisvision.com">www.davisvision.com</a>
DEATH – to report		
1. GM Benefits and Services Center	1-800-489-4646 – select option “report a death”	
2. Retiree Health Care Connect	1-866-637-7555	
3. Express Scripts (*if in Worry Free Fills)	1-866-662-0274	
DELTA DENTAL	1-800-524-0149	<a href="http://www.deltadental.com">www.deltadental.com</a>
EXPRESS SCRIPTS	1-866-662-0274	<a href="http://www.express-scripts.com">www.express-scripts.com</a>
GM BENEFITS AND SERVICES CENTER	1-800-489-4646	<a href="http://www.gmbenefits.com">www.gmbenefits.com</a>
GM FAMILY FIRST (new vehicle authorizations)	1-800-235-4646	<a href="http://www.gmfamilyfirst.com">www.gmfamilyfirst.com</a>
* Authorizations are available immediately with online requests.		
** Authorizations by phone are not available immediately. Member will receive by mail & may take a few weeks		
LEGAL SERVICES - UAW-GM Legal Services	1-800- 482-7700	
	<i>Note: must call this number before scheduling appointment</i>	
METLIFE (Life Insurance)	1-888-543-3461	<a href="https://mybenefits.metlife.com">https://mybenefits.metlife.com</a>
RETIREE HEALTH CARE CONNECT	1-866-637-7555	<a href="http://resources.hewitt.com/rhcc">http://resources.hewitt.com/rhcc</a>
UAW LOCAL 211 HALL	(local calls) 419-784-5399 (toll free) 1-866-786-5399	<a href="http://www.uawlocal211.com">www.uawlocal211.com</a>
UAW Retirees Medical Benefits Trust website		<a href="http://www.uawtrust.org">www.uawtrust.org</a>

“Socrates” for UAW-GM and GM retirees (*online only*) [www.gmretiree.com](http://www.gmretiree.com)

\* “Marketplace” is found on this site which has discount offers as well as other information for retirees.

\*\* Registration and Login required