

DEATH - How to Report the Passing of a UAW–GM Retiree/Spouse/Dependent/Surviving Spouse

1. Call GM Benefits & Services Center – Survivor Services Department at 1-800-489-4646

- Select the option “Report a death” and the call will be transferred to the Survivor Services Department
- Be prepared to provide as much of the following information as possible:
 - The deceased’s name
 - Their Social Security number if available
 - Their date of birth
 - The date of death
 - Cause of death (natural causes vs. accidental)
 - The date of marriage – if applicable
 - Spouse’s name, date of birth, mailing address and phone number
 - If no spouse, then the proper contact person’s name, mailing address and phone number

This notification will take care of all benefits through GM including Pension, Life Insurance and Personal Savings Plan (if enrolled)

2. Call Retiree Health Care Connect at 1-866-637-7555

- Information that may be needed during this call:
 - Name of the deceased
 - Last 4 numbers of their Social Security Number
 - Date of birth of the deceased
 - Date of death
 - If there is a surviving spouse, information as listed above in the GM Benefits section

3. Express Scripts Pharmacy at 1-866-662-0274

***only if the deceased was enrolled in “worry free fills”**